



Bank of Baroda (Kenya) Ltd.

Regulated by Central Bank of Kenya

BARODA TRAVEL CARD REFUND APPLICATION

Branch: _____

Date: ___/___/_____

APPLICANTS' INFORMATION

Customer Type: Existing Account Holder 14 digit Account Number _____

Title Mr./Mrs./Ms./_____ Purchaser Name: _____

Mobile _____ Gender _____ E Mail ID _____ D.O.B: ___/___/_____

Address _____

_____ City _____ State _____ PIN _____

CARD & REFUND DETAILS

URN No _____ Card last 4 digits _____

Type of Refund Partial Full Full refund and closure

Currency to be Refunded 1. USD Amount _____ rate @ _____ Refund fee 2% of balance.

CREDIT ACCOUNT DETAILS Existing Account Holder

Account Number: _____ Customer ID _____

Type of Account SB / CA

Type of Entity: Retail Corporate

I hereby authorize you to credit my account toward the amount available on the travel card as per the instruction in the application after conversion and also to deduct the applicable Refund fee with taxes.

Signature of Purchaser (account holder(s)): _____

DECLARATION

I hereby apply for the issue of Bank of Baroda Travel Card to me and declare that the information provided in the application is true and correct. I accept that Bank of Baroda is entitled in its absolute discretion to accept or reject this application without assigning any reason whatsoever. It is my responsibility to obtain the terms and conditions as applicable to the Bank of Baroda Card separately, read and understand the same. If this application is accepted, I shall be bound by the terms and conditions governing the Bank of Baroda Travel Card, as may be in force from time to time and the use of the card shall be deemed to be acceptance of those terms and conditions. I am aware that by agreeing to this undertaking I am stopped from taking a plea subsequently that I have not been aware of the terms and conditions. I authorize Bank of Baroda and /or its associates to verify any information or otherwise at my office/residence or to contact me, my Employer/ Banker/ Credit Bureau/RBI or any other source to obtain or provide any information that may be required for confirming membership requirements or maintaining my account in good standing. In case Baroda Travel Card is issued then as a cardholder, I own complete responsibility of updating my contact details such as address, email and mobile numbers so that the bank can communicate about various card related information. I am responsible for any loss of information because incorrect or out dated information provided by me.

I understand that I am the only authorized person to use the Baroda Travel Card and I will not pass or gift this card to other person. In case card or card related data is compromised then I will take adequate steps as mentioned in terms and conditions and I am solely responsible for any risk / loss / liability arising out of such compromises.

I understand and acknowledge that local laws and Central Bank of Kenya rules and regulations lay down norms and limits for the purchase and use of foreign exchange. I undertake that the usage of the Bank of Baroda Travel Card by me will be in accordance with the Exchange Control Regulation of the Central Bank of Kenya (CBK) and the applicable laws in force from time to time, in particular and without information, the Foreign Exchange Management Act, 1999. In the event of any failure on my part to comply with the rules and regulations or in the event of any information supplied by me being incorrect and inaccurate, I agree that I will be solely liable for any/ all penalties and/or action under the local laws and/or regulations as may be in force, governing the purchase and use of the Bank of Baroda Multi Currency Forex Card. I accept that the card is not valid in Kenya. I also understand that GST is applicable on all fees, interest and other charges as the Government of Kenya regulations and agree to pay the same.



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In case, I have applied for replacement card upon loss of primary card, I know that activation of new card will deactivate the original card and associated processing fees would be levied on me. I understand that provision of 'additional/ stand by' card is completely bank's decision and bank can deny this facility without assigning any reason whatsoever.

I agree and acknowledge that Bank of Baroda will act on requests made by any person(s) other than me claiming to represent me for reload of the Baroda Travel Card issued to me. In such an event I shall not contest the said reloading, in case of Baroda Travel Card issued to me at the requests of my employer/sponsor, I hereby authorize Bank of Baroda to act on the requests made by my employer/ sponsor for reload, cancellation and refund of Baroda Travel Travel Card.”

I/We hereby agree to abide by the terms, conditions, rules, regulations and other statutory requirements applicable to respective prepaid card. I/We hereby declare that particulars given herein are true, correct and complete to the best of my knowledge and belief; the documents submitted along with this form are genuine. I/We also acknowledge that as part of cancelling this card, I/We will be visiting Bank's website www.bankofbarodakenya.co.ke - redirected to <https://bobkenyaprepaid.wibmo.com/prepaid/cons/index> for accessing transaction and balance information.

Customer Signature(s) _____

FOR BRANCH USE

URN No: _____ Last 4 digits of Card: _____. Card is cancelled vide Tran ID _____ on
DD / MM / YYYY and credited to customer Account number _____

Entered by: _____ Authorized by _____

ACKNOWLEDGEMENT

Received authority to Refund Travel Card and credit Amount to customer account vide Application serial No. _____ dated _____

Signature of Branch official: _____